

# PK FUEL LIMITED

## CARDHOLDER TERMS & CONDITIONS FOR PUMP-KING CARDS

### 1. Introduction

- 1.1 PK Fuel Limited (trading as **Pump-King**) is a company registered in England and Wales with company registration number 11304793 and its registered office is at Suite 1, 3<sup>rd</sup> floor 11-12 St James's Square, London, United Kingdom. VAT registration number is GB 294045201.
- 1.2 These are the terms and conditions on which Pump-King provides services to you, the Cardholder (we call these the "**Terms and Conditions**"). These Terms and Conditions should be read carefully.
- 1.3 These Terms and Conditions and all communications between you (the Cardholder) and us (Pump-King) will be in English.

### 2. Definitions

- 2.1 In these Terms and Conditions, the following definitions will apply:
  - (a) *Cardholder*: you, the person appointed by Pump-King to use a Fuel Card in accordance with these Terms and Conditions, and whose name is stated on the Fuel Card.
  - (b) *Fuel*: Diesel, Premium Diesel and Premium Unleaded fuel only.
  - (c) *Fuel Card*: Esso International fuel card handed out by Pump King to the Cardholder.
  - (d) *Pump-King*: PK Fuel Limited, which operates its fuel card business.
  - (e) *Fuel Station*: Esso fuel stations throughout Europe.
  - (f) *Fuel Price*: Pump-King's weekly fuel price.
  - (g) *Payment Service Provider*: a payment service provider appointed by Pump-King to process the Cardholder's debit card payments.
  - (h) *Working Day*: a day on which commercial banks are open for business.

### 3. Using the Fuel Cards

- 3.1 The Cardholder will be able to use the Fuel Cards to draw Fuel at all Fuel Stations.
- 3.2 The Cardholder cannot purchase any other products or services other than Fuel with the Fuel Cards.
- 3.3 Pump-King will not charge the Cardholder an administration fee for use of the Fuel Card.
- 3.4 A discount will automatically be applied to all transactions and applies to all Fuel.
- 3.5 If, when drawing Fuel, the Cardholder notices anything suspicious, they should immediately inform Pump-King.
- 3.6 When using the Fuel Card, the Cardholder will use the PIN number that Pump-King provides in relation to the Fuel Card. The Cardholder will ensure the PIN number is kept safe and separate from the Fuel Card, and will promptly destroy any PIN advice received.
- 3.7 The Cardholder will not disclose the PIN to any other person.
- 3.8 The Cardholder will immediately notify Pump-King that a Fuel Card is lost or stolen.
- 3.9 If the Cardholder suspects a Fuel Card is being misused or its PIN number has been discovered by someone else, it shall immediately inform Pump-King and will provide Pump-King with reasonable assistance. If a Fuel Card is subsequently found, the Cardholder should no longer use it and must return it to Pump-King immediately.
- 3.10 Limits may be placed on the Fuel Cards to prevent them from being overdrawn. The maximum volume of litres of Fuel that can be drawn on the Fuel Card is 80 litres.
- 3.11 The use of the Fuel Card by the Cardholder is subject to the Cardholder drawing at least 15 litres of Fuel in each transaction. For each transaction that the Cardholder draws less than 15 litres of Fuel, Pump-King is entitled to charge the Cardholder a £1 administration fee.
- 3.12 A Fuel Station may request the Cardholder to show appropriate identification to prove that their identity is correspondent with any name on the Fuel Card.
- 3.13 The Cardholder acknowledges that no refunds will be given for the purchase of Fuel using the Fuel Card.
- 3.14 If the Cardholder no longer wishes to use a Fuel Card, it must notify Pump-King that it wishes to deactivate the Fuel Card in accordance with Clause 11 (Termination) and must destroy the Fuel Card.

### 4. Payment

- 4.1 Pump-King will charge the Cardholder for any purchase of Fuel using the Fuel Card automatically following the Fuel purchase. Pump-King will, and the Cardholder permits Pump-King or the Payment Service Provider to charge the Cardholder by using the details of the debit card or other mechanism that the Cardholder will leave on file with Pump-King or the Payment Service Provider. On a weekly basis, Pump-King will inform the Cardholder of the Fuel Price for the following week and the dates for which the Fuel Price is valid.
- 4.2 If Pump-King is unsuccessful in obtaining payment for a Fuel purchase through the Fuel Card from the Cardholder, it is entitled to block the Fuel Card immediately until the balance has been settled in full.
- 4.3 If after 3 Working Days, Pump-King or the Payment Service Provider is still unable to process the Cardholder's payment, Pump-King will take the following steps:
  - (a) promptly send an electronic communication to the Cardholder to remind them to make the payment of the Fuel purchase;
  - (b) after 5 Working Days, if the Cardholder has not paid for the Fuel purchase, Pump-King will send a follow up electronic communication to the Cardholder for payment of the Fuel purchase;
  - (c) after 7 Working Days, if the Cardholder has still not paid for the Fuel purchase, Pump-King will begin a process to pursue the unpaid debt by appointing a debt collection company and will send an electronic communication to the Cardholder informing them of this appointment.
- 4.4 Nothing in these Terms and Conditions should be interpreted as extending credit to the Cardholder.

### 5. Liability to the Cardholder

- 5.1 Pump-King will not be liable to the Cardholder whether in contract, tort (including negligence), strict liability or otherwise for any loss or damage arising out of:
  - (a) the quality or composition of the Fuel drawn using the Fuel Cards;
  - (b) inadequate functioning of any fuel monitoring device or fuel delivery equipment; or
  - (c) the Cardholder's inability to draw Fuel from any particular Fuel Station for whatever reason.

### 6. Cardholder liability to Pump-King

- 6.1 The Cardholder will be liable to Pump-King against all losses, damages, actions, claims, expenses, liabilities and costs as a result of its breach of these Terms and Conditions or fraudulent use of the Fuel card. This includes any legal costs that Pump-King may incur in order to enforce its rights or recover any amounts the Cardholder owes to Pump-King.

### 7. Data Protection

- 7.1 Pump-King is a data controller of personal information relating to the Cardholder for the purposes of applicable data protection laws. Pump-King will use the personal information provided to it together with information that is collected or generated during the term of these Terms and Conditions for the purposes of carrying out the services under these Terms and Conditions in relation to the Cardholder's use of the Fuel Card and as set out in Pump-King's privacy policy available on its website at <https://pump-king.co.uk/>. Pump-King will ensure that such collection and processing complies with all relevant laws and

regulations.

- 7.2 Pump-King will use the services of the Payment Service Provider to receive payment for the Cardholder's Fuel drawings. The Payment Service Provider will retain and process the Cardholder's debit card details and related information to enable the Cardholder to pay for Fuel drawings using the Fuel Card.
- 7.3 This Payment Service Provider may be located outside the EEA and accordingly the Cardholder's personal information may be transferred outside the EEA for this purpose. The Cardholder's use of the Fuel Card indicates his or her consent to this transfer.

## **8. Compliance**

- 8.1 The Cardholder will comply with all applicable laws and regulations, and with these Terms and Conditions, in relation to its use of the Fuel Card.
- 8.2 The copyright, design right and all other intellectual property rights in any materials, documents or items that Pump-King provides to the Cardholder belongs to Pump-King or third parties absolutely and the Cardholder is not granted any licence or other rights to use these materials and other documents or items for any purpose other than in connection with its receipt of Pump-King's services under these Terms and Conditions.

## **9. Amendments**

- 9.1 These Terms and Conditions can only be amended if Pump-King so agrees in writing by posting a notice on its website and/or by email notification to the Cardholder. Pump-King will notify the Cardholder of any changes to these Terms and Conditions with 15 days' such prior written notice.

## **10. Third Parties**

- 10.1 These Terms and Conditions are between Pump-King and the Cardholder. No one other than the Cardholder and Pump-King (and Pump-King successors and permitted assignees) shall have any right to enforce any of these Terms and Conditions.
- 10.2 Pump-King may transfer its rights and obligations under these Terms and Conditions to another organisation. The Cardholder may only transfer their rights or obligations under these Terms and Conditions to another person with Pump-King's prior written consent.

## **11. Termination**

- 11.1 These Terms and Conditions will continue until they are terminated:
  - (a) with immediate effect by either Pump-King or the Cardholder by written notice to the other;
  - (b) automatically upon Pump-King giving the Cardholder written notice where:
    - (i) the Cardholder is in material breach of their obligations under these Terms and Conditions, including but not limited to a material breach of his or her payment obligations;
    - (ii) the Cardholder is deemed either unable to pay its debts or as having no reasonable prospect of so doing; or
    - (iii) the Cardholder is the subject of a bankruptcy petition order or similar procedure under law;
    - (iv) The Cardholder passes away.
- 11.2 After termination, Pump-King or the Payment Service Provider will process any outstanding payments owed from the Cardholder to Pump-King from their use of the Fuel Card to purchase Fuel.

## **12. Disputes**

- 12.1 Any disputes in relation to payments charged shall be notified in writing by a Cardholder to Pump-King within 15 days of payment being taken by Pump-King. Any other disputes shall be notified in writing by the Cardholder to the Pump-King within 15 days of the relevant event.
- 12.2 Any waiver or failure by Pump-King to enforce any of its rights under these Terms and Conditions is without prejudice to any future enforcement by Pump-King.
- 12.3 Each of the provisions of these Terms and Conditions operate separately. If any court or relevant authority decides that any of them are unlawful, the remaining provisions will remain in full force and effect.

## **13. Governing Law and Jurisdiction**

- 13.1 These Terms and Conditions and any dispute or claim arising out of or in connection with them or their subject matter or formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the law of England and Wales. The Cardholder can bring legal proceedings in respect of claims or disputes (including non-contractual claims or disputes) arising from or related to these Terms and Conditions in the English courts. If the Cardholder lives in Scotland, the Cardholder can bring legal proceedings in either the Scottish or the English courts. If the Cardholder lives in Northern Ireland, the Cardholder can bring legal proceedings in either the Northern Irish or the English courts.